

**From:** [REDACTED]  
**Sent:** July 13, 2008 2:56 PM  
**To:** 5 Year Review  
**Cc:** [REDACTED]  
**Subject:** auto accident victims

I was rear ended in an auto accident in March 2006 [4000.00 damage] and had an x-ray and scan on my neck. I have gone for therapy for my neck injury pretty much weekly since. My insurance policy reads... " we will pay for medical and rehabilitation.....therapy and medical treatment..... travel expenses to and from treatment "

Well as for my therapy treatment, they pay only \$52.00 of the \$70.00 fee, I have been to three therapist and the going rate is \$70.00 per hr. but you insist and exempt them to only pay \$52.00 As for the travel expenses I get nothing, I live 20 km from town a trip is 40 km,, the rate schedule that you set out exempt them for the first 50 km. This is not only wrong but totally unfair to accident victims. If the insurance co. have to pay little or no mileage then our policy should say so. What is the 50 km exemption for? I have driven my car well over 3000 km for treatment and got nothing. The going rate per km now is about .52 to .53 cents per km. The rate that you set is for them is only .34 cents per km. Now really, what world do you people live in?

There again you play favoritism to the insurance industry It would appear that the strong lobby of the insurance companies is more important to you than giving accident victims a fair compensation. It is totally unfair that accident victims through no fault of there own have to pay out of pocket thousands of dollars for treatment, therapy and travel expenses that we are lead to believe is coverage in our insurance policy.

I thank you for the opportunity to have input into this "review", I will await the results of your report. Hopefully it will be that accident victims will start to receive compensation payments from auto insurance companies that are away over due.

Regards,

[REDACTED]