



FSCO to launch eCalendar on July 4, 2011

On July 4, 2011, the Financial Services Commission of Ontario (FSCO) will be launching the eCalendar. This new application will allow you to book mediation meetings and manage files online, saving time and money.

During a transition period from July 4, 2011 to January 31, 2012, your participation will be optional. Use of eCalendar will become mandatory starting February 1, 2012, at which point you will no longer be able to book mediations by telephone, subject to certain exceptions, such as for unrepresented applicants

FSCO will publish an updated Dispute Resolution Practice Code and revised Dispute Resolution application forms setting out rules and requirements for the eCalendar's use, well in advance of the mandatory date.

We encourage you to use the eCalendar during the transition period. If you would like to use the eCalendar during this time, please contact Mediation Inquiries at 416-590-7210 or 1-800-517- 2332 ext. 7210.

Sincerely,

Asfaw Seife

Director, Dispute Resolution Services Branch

Financial Services Commission of Ontario