

Jim Shore

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LICENSING & MARKET CONDUCT
DIVISION
August 19, 2013

Jacques J.M. Shore
Called to the Bars of Ontario,
Québec, Northwest Territories
and Nunavut

Direct 613-786-0225
Direct Fax 613-788-3512
Assistant 613-786-0220
jacques.shore@gowlings.com

Mr. Grant Swanson
Executive Director
Licensing and Market Conduct Division
Financial Services Commission of Ontario
5160 Yonge Street
Box 85, 4th Floor
Toronto, ON M2N 6L9

Dear Mr. Swanson:

**Re: Financial Services Commission of Ontario - Consultation Paper
on Disciplinary Hearings for Insurance Agents and Adjusters in Ontario**

Thank you for your correspondence of August 6, 2013 regarding the release of a Commission consultation paper regarding a new model for disciplinary hearings for insurance agents and adjusters in Ontario. I am pleased a new model is being proposed.

I thank you for bringing these proposed changes to my attention. I very much look forward to seeing how this process further unfolds.

Sincerely,



Jacques J.M. Shore

JJMS/tc